# Loudoun County Local Human Rights Committee (LC-LHRC) Meeting Minutes

### July 24, 2013 Meeting

1. Meeting was called to order at 10:03 AM

Location: Loudon County Department of Mental Health, Substance Abuse and Developmental Services, 906 Trailview Blvd., Leesburg, VA 20175

# 2. Those present:

## **LC-LHRC Members**

Ron Johnston, Chair Barbara Franklin

#### Others:

Beth Mack, MHSADS Bonnie Keeler, St. John's

Chuck Perso, Board Candidate

David Yeater, NOVA Family Services

Heidi Gardner, Loudoun CSB

Jesse Kushner, PERS

Kathy Pepin, Grafton

Kelly Neverson, North Spring

Kim McDonald, CSI

Lorri Murray, ECHO

Marie Thomas, National Counseling Group

Mark Seymour, Reg. HR Advocate

Martha Loughhead, Community Residences

Marty Marion, DS Services

Mary Ellen Freda, ECHO

Maureen Fowler, INOVA Loudoun Hospital

Robert Moten, St. John's

Sebastian Tezna, Hoffman and Lebeda

Suzy Khan, Green Meadow Homes

- 3. Committee observed 10 minute public comment period.
  - a. The Chair introduced Chuck Perso, who is being considered for the committee.
- 4. Committee moved into a closed session at 10:07 AM.
- 5. Committee returned for regular session at 11:23 AM.
- 6. Approval of prior meeting's minutes

A motion to recommend to approve the April, 2013 minutes as written was made by Barbara Franklin. All ayes, motion approved.

- 7. State update was given by Mark Seymour.
- a. The electronic questionnaire responses have been tabulated. There were 337 completions. 20 surveys were from Human Rights Committee members, 19 from advocate groups, 80 from LHRC members,

and 366 from providers. 70 to 75% of all think it is easy to file a complaint. The Dept. of Behavioral Health wants to amend and revise the complaint process. It will be simplified to include only a formal process.

- b. The CHRIS system has bugs. It may be hard to close out reports, and some large providers cannot access the program. If you find you cannot access the program, call Mark Seymour.
- c. Western State Hospital is moving to the new facility on 10/29/13. The move should be completed in one day.
- 8. David Yeater of NOVA Family Services has asked for an expansion of services. The expansion is a two bedroom apartment for two females to affiliate with NOVA.
- A motion was made by Barbara Franklin to recommend the expansion of services for NOVA Family Services. All ayes, motion approved.
- 9. LHRC Affiliate Agreements—The fees will remain at \$350.00 per year. Lorri Murray will send out paperwork the end of August. Mail, scan and email or bring signed agreements to the next meeting.
- 10. Recruitment for LHRC Board—Kimberly Higginson has resigned from the Board, as she has accepted a position at the Loudoun CSB. Chuck Perso has agreed to return. Ron Johnson will devise a brochure to find Board members. Ron Johnston suggested that if anyone has an idea of a family member, or any provider in the region who is not affiliated with the LHRC who would be agreeable to joining the Board, please let him know. The Board needs two or three more members.
- 11. Reminder that the next meeting date is: October 23. At that meeting, 2014 meeting dates will be set.
- 12. Quarterly Reports—
- a. Loudoun CSB is proposing changes to mental health residential rules. Heidi Gardner spoke about changes regarding overnight guests. The proposed change is to explicitly rule that there are no overnight guests in any facility.

A motion was made by Barbara Franklin to recommend to accept the proposed rule change. All ayes, motion approved.

- b. INOVA Loudoun-A complaint of abuse was made by a person exhibiting manic behavior. The person was brought into rounds for positive feedback and took exception to some words used. The employee was cautioned not to use a bad choice of words.
- -A complaint of dignity was made by a traveler who exhibited manic tendencies, who was on her way to Canada from Germany, and a flight was diverted. The complainant was angry and had complaints in regards to the United States of America, and the TSA. The patient recovered.
- c. St. John's—Ron Johnston asked if several items were reported to the licensure person. Bonnie Keeler replied that she was not at St. John's during that time period, and would check the records.
- 13. Follow-Up Actions—There were none.
- 14. Adjournment—The meeting adjourned at 11:59AM.